

Low Moor Medical Practice

Meeting of the Practice Patient Participation Group

Thursday 7th July 2016

1. Members present: David Robinson (Chair), Derek Butterfield, Audrey Robinson, Eric Neill, Jean Wainman, Christopher Wainman, David Broadbent, Pat Hagan, Bev Monkman, Maureen Rowland (practice), David Gibson (Practice),

2. Apologies: Bernard White.

3. New members: No new members present

4. Personnel update: Dr Gavin is now working on Wed am rather than Fri am in order to provide a better balance of GP cover throughout the week. Locum GPs are only utilised during holiday periods. The practice preference is to ask its part time GPs to work additional days to help cover holidays.

5. Access Action Plan. The action plan has been accepted by the CCG. Mr Gibson updated the meeting on progress. Two extra days of female GP time have been secured, Tue and Thur.

The practice has contracted 2 hours of physio per week for patients to self refer into. Most of the early referrals into the physio have seen a GP first which is not what the service was set up for. The idea is that patients go straight to the physio thus saving a GP appointment to be used for another patient.

An additional pharmacist half day is now in place for Mondays. We find that this is a particularly busy day for the on call GP and the pharmacist assists by dealing with medication queries and reviews on this day which would have been dealt with by the on call GP. This is therefore an increase in capacity.

One of our HCAs is now working on Wednesday as an additional day. This now provides more clinical capacity and enables Nurses to carry out more reviews on long term conditions such as Diabetes.

One of our admin staff has now been trained up in operating the 24hr bp equipment and waiting times are now less than 2 weeks.

Bernard White and David Gibson visited Appleton Academy during June. Unfortunately the person that they were scheduled to meet was not present and the staff present were not clear on the purpose of the visit. David Gibson provided a brief presentation to pupils. Bernard White to make contact with the Academy as a follow up to the visit.

Lifestyle coaching for patients at high risk of developing diabetes is now in place on Monday evenings and will run throughout the year.

6. Friends and Family Update – the practice is trying to gain the views of at least 1000 of its patients via the friends and family feedback form. The drop in blood clinics on Friday are being targeted as will be the flu clinics in the Autumn.

7. Flu clinics - scheduled to be held on the first and third Saturdays in October.

8. Next meeting – 6/10/16 at 10.30