

Low Moor Medical Practice

Meeting of the Practice Patient Participation Group

Thursday 7th May 2015

1. Members present: David Robinson (Chair), Jean Wainman, Carol Haxby, Eric Neil, Norman Settle, Bernard White, David Gibson (Practice), Maureen Rowland (practice).

2. Apologies: Audrey Robinson, Derek Butterfield,

3. New members: No new members present

4. Matters arising from last meeting

4.1 Care Quality Commission. Mrs Haxby and Mr White had been in practice for the CQC inspection per the request of the inspectors. The visit went well and the informal feedback on the day was positive with the practice having passed on all areas required. The official report is not yet available on the CQC website, but the report to the practice is that all areas have been classified as good with several items being classified as outstanding.

4.2 WIFI Installation. The issue was raised as to whether the practice would be installing WIFI for the benefit of the patients in the waiting area. Installation is not in the practice gift at the moment. There may be progress as more and more of the district teams have a need of WIFI.

5. Personnel Changes

5.1 Mr Gibson advised the group of two changes in the clinical team: Dr Kitchen left the practice at the end of April, and as yet has not been replaced. Dr Lolljee has returned to the practice to cover the hours vacated by Dr Kottekkat.

5.2 Mr Robinson asked about replacement staffing and the use of locums was discussed at length. Mr Settle asked about the role of training practices and it was suggested that Low Moor considers becoming a training practice to 'grow our own' young GP's.

5.3 Mr Gibson advised the group that Dr Gavin hopes to be back to work at the end of August or the beginning of September, but in the mean time Dr Katherine Hickman will be working with us as a long term locum.

6. Lack of Appointments

Mr Gibson issued an article on not getting appointments from a surgery in the south. He covered each of the points in the article individually including the numbers that can be seen financially; the changed to the booking of appointments and the retirement and early retirement of GP's. The need is to try to educate the practice population to realise there are times they can take care of themselves. Mr Robinson asked how this can be achieved without ramming it down people's throats.

7. Diabetic Dieticians

The Diabetic Dietician team are providing small group courses for 5-6 weeks for diabetics who need to lose weight.

8. Any Other Business

8.1 Electronic Prescribing. The group were advised that the practice is scheduled to go-live on electronic prescribing. This means that patients with a nominated pharmacy can have their prescriptions sent electronically to the pharmacy without having to have a paper copy of the request. Thus saving time and paper.

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8.2 Practice Health Champions. Mr Gibson advised the group as to the activities of the Practice Health Champions including the craft afternoons and the weekly walking group.

Date of next meeting: 10.00am 16th July 2015.